The Challenges
Designing and operating a high performing and efficient third-party logistics (3PL) supply chain can be a complex exercise. With the impact of disruption and the need to scale and respond to market change, 3PL’s are being faced with many challenges in their warehouses and supply chain operations.

- **Limited Inventory Visibility**
  Limited inventory visibility leads to inaccurate orders, stock-outs, cancelled orders and broken delivery promises. This will ultimately lead to declining margins.

- **Unable to Meet Demand**
  Managing orders can be a complex process that involves many different steps, such as picking, packing, and shipping. Fulfilling orders accurately and on time is critical for customer satisfaction.

- **Inefficient Warehouse Operations**
  Labour and talent gap continues to impact productivity. Along with inefficient space utilization, leading to duplicated effort, wasted space and safety concerns, both of which contribute to challenges in capacity and performance.

- **Technology**
  Implementing or Integrating new technology can be daunting and time-consuming. Cost and expertise to ensure systems are integrated seamlessly is a risk, but not doing anything will affect competitive advantage.

- **Customer Experience**
  Todays customer expects fast and accurate order fulfillment. Inaccurate orders and shipping delays can lead to dissatisfied customers and loss of business.

If you are considering implementing a Warehouse Management System (WMS), we recommend going through our Request for Proposal (RFP) process.

Complete the WMS RFP Checklist now!
Product Overview

Pivotree WMS is a sophisticated yet simple to use, SaaS platform that features a microservices-based architecture. It helps you to optimize warehouse fulfillment operations and scale for growth and demand. Giving you the flexibility to choose specific modules and capabilities that can be installed, deployed, maintained and customized to best suit your business needs.

Accelerating a new era of frictionless fulfillment that is fast, flexible and future-ready.

Faster Time to Value and ROI with Pivotree WMS

Rapid Time to Value - Pre-defined process flows and user friendly configuration to reduce cost and increase speed.

Modern SaaS Architecture - Highly available, cloud native, microservices architecture creates a reliable, secure, and highly scalable solution. Web-based interface allows any device using HTML5 to connect.

Tier 1 Solution Capabilities - Tier-1 functionality depth with extensibility and no-code process-modeling. 90% of functionality out of box.

Service Definition Framework Out of Box - Visual process modelling allows you to configure workflows by just dragging and dropping processes.

Robust Reporting and Dashboards - Dashboards designed by Supply Chain Experts for WMS. Visibility into warehouse and adjacent systems (QMS and TMS).

Secure - Security Management enables you to ensure that each user accesses only the information that is appropriate for carrying out their tasks.

API Driven Solution - Rapid deployment of new modules, or rolling out new facilities. Access to 250+ API allowing for seamless integration with upstream systems. Built in integration platform.

Event and Alerting Framework - Creation of customized alerting and with automated response.

Key Benefits

Pivotree WMS offers a wide range of features and benefits that is highly scalable and customizable, which means it can adapt to your changing business needs over time.

Fulfillment Network Facilities Management
Accelerate onboarding of new fulfillment facilities and customers on a single instance with easy configuration and UI

Process Modeling and Optimization
Visual Process Modeling for inbound, outbound, work order and inventory management processes

Inventory Tracking & Handling
Manage and maintain inventory accuracy and track incoming (FIFO), storage and outgoing inventory (FEFO) in near real time

Operations Management
Automate and optimize data, task management and execution based on intelligent consolidation

Fulfillment Optimization
Optimize and scale fulfillment processes with modular deployment of capabilities and seamless integration with all platforms

Alerts and Monitoring
Track warehouse operations in real time and monitor order status and alerts, based on business specific rules to ensure capacity at all times

For more information on how you can get started, contact us:
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