



SCAN ME



Control Tower

Monitors and manages your entire commerce ecosystem

Gain 100% visibility over every aspect of your business without increasing technical debt.

Automatically recover and repair more than 80% of failed transactions.²

Over \$1B in order revenue globally is lost every year due to unrecoverable transactions.¹

The problem? Complex commerce, order, and warehouse management systems that provide little to no management visibility.

Pivotree Control Tower offers you complete observability and provides the actionable insights you need to manage your entire commerce ecosystem.

By finding and fixing the majority of failed transactions, Pivotree Control Tower allows your highly trained staff to focus where their expertise can do the most - saving you time, money and valuable resources.

Real Time Recovery of System and Transaction Failures

Pivotree Control Tower monitors systems in real time and automatically takes action - restarting a stopped server, triggering a health monitor - before system disruption can affect operations.

Identify most frequent errors recorded in application logs, easily filter by hostname, server, thread etc.

Proactively raise alerts when key host systems and services go down

Gain confidence that your order and warehouse management systems are operating efficiently.



¹ <https://www.growcode.com/blog/average-order-value>
<https://chainstoreage.com/operations/study-delivery-is-issues-cost-retailers-1-5-billion-lost-revenue>

² 2022 Pivotree Analysis

Ensure Better Business Outcomes With Pivotree Control Tower

What opportunities are there to consolidate warehouse capacity?

Are we in the right locations to meet customer demand?

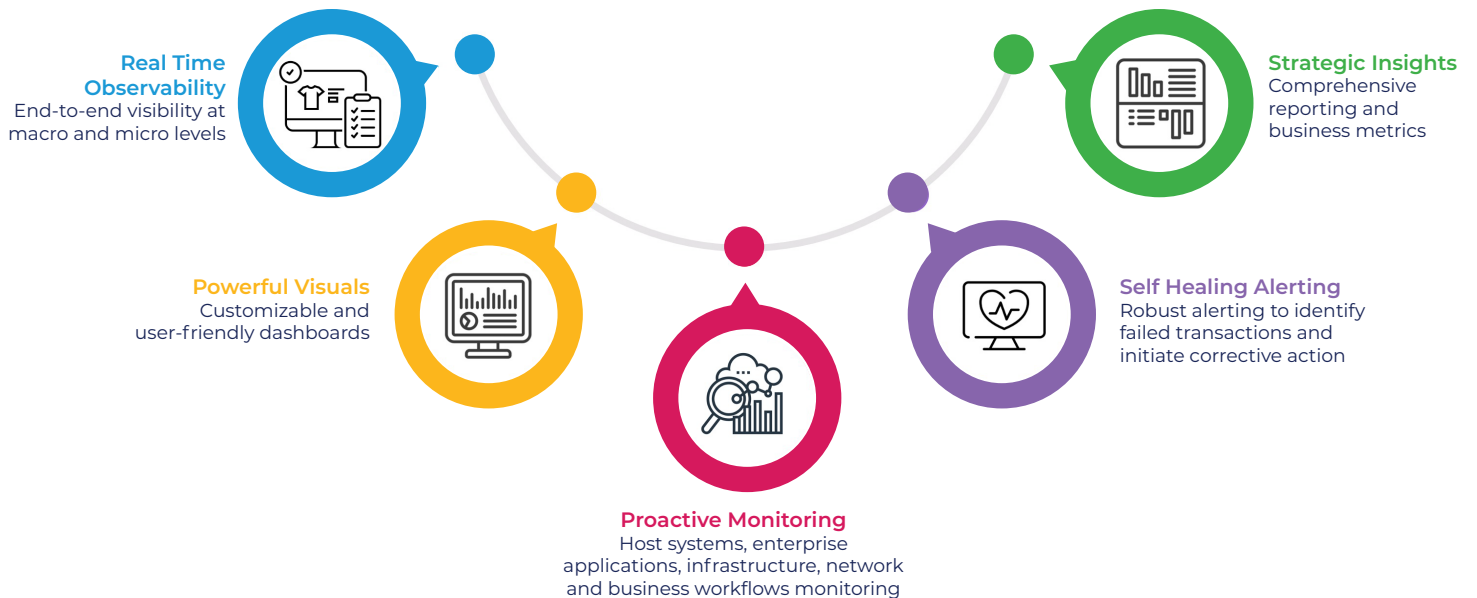
Where are our bottlenecks and latency issues? How do we prioritize and resolve them?

Are we staffed appropriately?

Are work schedules designed to optimize productivity?

With multiple dashboards and reports, and the ability to zero in on business processes in near real-time, you'll gain strategic insights you need to drive better outcomes and impact your customers' brand experience.

- ✓ Plan, track and manage labor resources
- ✓ Gain geographical insights to improve order management
- ✓ Monitor workloads, identify improvement opportunities and training needs.



Are You Looking For Complete Observability Over Your Entire Commerce Ecosystem?

The more systems you integrate, the more meaningful the insights. From the shopping cart to the shipping desk Pivotree Control Tower gives you the oversight you need to reduce friction, optimize efficiencies, and run a tightly managed operation.



Schedule a Pivotree Control Tower demo today.

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